## Self appraisal report for Year (2022-23)

Auditor Agency: Pradeep Kumar L(Sushma Swaraj Institute of Foreign Services, Ministry of External Affairs, Old JNU Campus, Munirka, New Delhi, Delhi-110067)

**Ministry Name: Ministry of External Affairs** 

## **Department Name:**

## Public Authority Name: Embassy of India, Belgrade, Republic of Serbia

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
1	Organisation and Function							
1.1	Particulars of its organisation, functions and d	uties[Section	4(1)(b)(	i)]				
1.1.1	Name and address of the Organization	Fully Met	1.28	1.28	https://eoibelg rade.gov.in/	Fully Met	1.28	Available
1.1.2	Head of the organization	Fully Met	1.28	1.28	https://eoibelg rade.gov.in/eo ibl_pages/MQ,		1.28	Available
1.1.3	Vision, Mission and Key objectives	Fully Met	1.28	1.28	, https://eoibelg rade.gov.in/	Fully Met	1.28	Available
1.1.4	Function and duties	Fully Met	1.28	1.28	https://eoibelg rade.gov.in/	Fully Met	1.28	Available
1.1.5	Organization Chart	Fully Met	1.28	1.28	https://eoibelg rade.gov.in/	Fully Met	1.28	Available
1.1.6	Any other details-the genesis, inception, formation of the department and the HoDs from time to time as well as the committees/ Commissions constituted from time to time have been dealt	Not Applicable	0	0	empty	Not Met	0	The requisite information could not be found on the website.
1.2	Power and duties of its officers and employee	s[Section 4(1)	(b)(ii)]					
1.2.1	Powers and duties of officers (administrative,	Fully Met	1.54	1.54	https://eoibelg	Fully Met	1.54	Available

Sr. No	Details of disclosure	Category	Marks	Obtained Mark		Auditor Category	Auditor Marks	Auditor Remarks/URL
	financial and judicial)				rade.gov.in/			
1.2.2	Power and duties of other employees	Fully Met	1.54	1.54	https://eoibelg rade.gov.in/	Fully Met	1.54	Available
1.2.3	Rules/ orders under which powers and duty are derived and	Fully Met	1.54	1.54	https://eoibelg rade.gov.in/	Fully Met	1.54	Available
1.2.4	Exercised	Fully Met	1.54	1.54	https://eoibelg rade.gov.in/	Fully Met	1.54	Available
1.2.5	Work allocation	Fully Met	1.54	1.54	https://eoibelg rade.gov.in/	Fully Met	1.54	Available
1.3	Procedure followed in decision making proce	ss [Section 4( <sup>,</sup>	l)(b)(iii)	]				
1.3.1	Process of decision making Identify key decision making points	Fully Met	1.54	1.54	https://eoibelg rade.gov.in/	Fully Met	1.54	Available
1.3.2	Final decision making authority	Fully Met	1.54	1.54	https://eoibelg rade.gov.in/	Fully Met	1.54	Available
1.3.3	Related provisions, acts, rules etc.	Fully Met	1.54	1.54	https://eoibelg rade.gov.in/	Fully Met	1.54	Available
1.3.4	Time limit for taking a decisions, if any	Fully Met	1.54	1.54	https://eoibelg rade.gov.in/	Fully Met	1.54	Available
1.3.5	Channel of supervision and accountability	Fully Met	1.54	1.54	https://eoibelg rade.gov.in/	Fully Met	1.54	Available
1.4	Norms for discharge of functions[Section 4(1)	(b)(iv)]			U U			
1.4.1	Nature of functions/ services offered	Fully Met	1.54	1.54	https://eoibelg rade.gov.in/	Fully Met	1.54	Available
1.4.2	Norms/ standards for functions/ service delivery	Fully Met	1.54	1.54	https://eoibelg rade.gov.in/	Fully Met	1.54	Available
1.4.3	Process by which these services can be accessed	Fully Met	1.54	1.54	https://eoibelg rade.gov.in/	Fully Met	1.54	Available
1.4.4	Time-limit for achieving the targets	Not Applicable	e0	0	empty	Not Met	0	Not Available
1.4.5	Process of redress of grievances	Fully Met	1.54	1.54	https://eoibelg rade.gov.in/	Not Met	0	Available
1.5	Rules, regulations, instructions manual and re	ecords for disc	chargin	g function	s[Section 4(1)	(b)(v)]		
1.5.1	Title and nature of the record/ manual	Fully Met	1.92	1.92	https://eoibelg	Fully Met	1.92	Available

Sr. No	Details of disclosure	Category	Marks	Obtained			Auditor	Auditor
				Mark		Category	Marks	Remarks/URL
	/instruction.				rade.gov.in/			
1.5.2	List of Rules, regulations, instructions manuals and records.	Fully Met	1.92	1.92	https://eoibelg rade.gov.in/	Fully Met	1.92	Available
1.5.3	Acts/ Rules manuals etc.	Fully Met	1.92	1.92	https://eoibelg rade.gov.in/	Fully Met	1.92	Available
1.5.4	Transfer policy and transfer orders	Not Applicable	0	0		Not Applicable	0	Not Applicable
1.6	Categories of documents held by the authority			ction 4(1)(				
1.6.1	Categories of documents		3.85	3.85	https://eoibelg rade.gov.in/	Fully Met	3.85	Available
1.6.2	Custodian of documents/categories	Partially Met	3.85	1.93	https://eoibelg rade.gov.in/	Not Met	0	Not Available
1.7	Boards, Councils, Committees and other Bodi	es constituted	l as par	t of the Pu		[Section 4(1)(	b)(viii)]	
1.7.1	Name of Boards, Council, Committee etc.	Not Applicable	0	0	empty	Not Applicable	0	Available
1.7.2	Composition	Not Applicable	0	0	empty	Not Applicable	0	Available
1.7.3	Dates from which constituted	Not Applicable	0	0	empty	Not Applicable	0	Available
1.7.4	Term/ Tenure	Not Applicable	0	0	empty	Not Applicable	0	Available
1.7.5	Powers and functions	Not Applicable	0	0	empty	Not Applicable	0	Available
1.7.6	Whether their meetings are open to the public?	Not Applicable	0	0	empty	Not Applicable	0	Available
1.7.7	Whether the minutes of the meetings are open to the public?	Not Applicable	0	0	empty	Not Applicable	0	Available
1.7.8	Place where the minutes if open to the public are available?	Not Applicable	0	0	empty	Not Applicable	0	Available
1.8	Directory of officers and employees[Section 4	(1) (b) (ix)]						
1.8.1	Name and designation	Fully Met	3.85	3.85	https://eoibelg rade.gov.in/eo ibl_pages/NA,		3.85	Available
1.8.2	Telephone , fax and email ID	Fully Met	3.85	3.85	, https://eoibelg rade.gov.in/eo ibl_pages/NA,		3.85	Available
1.9	Monthly Remuneration received by officers &	employees inc	luding	system of	, compensatio	n[Section 4(1)	(b) (x)]	

Sr. No	Details of disclosure	Category I	Marks	Obtained	Remarks	Auditor	Auditor	Auditor
				Mark		Category	Marks	Remarks/URL
1.9.1	List of employees with Gross monthly remuneration	Fully Met	3.85	3.85	https://eoibelg rade.gov.in/eo ibl_pages/Nw,		3.85	Available
1.9.2	System of compensation as provided in its regulations	Fully Met	3.85	3.85	, https://eoibelg rade.gov.in/eo ibl_pages/Nw,		0	Not Applicable
1.10	Name, designation and other particulars of pu	blic informatio	on offic	ers[Sectio	, n 4(1) (b) (xvi)	]		
1.10.1			3.85	3.85	https://eoibelg rade.gov.in/eo ibl_pages/Nw,	Fully Met	3.85	Available
1.10.2	Address, telephone numbers and email ID of each designated official.	Fully Met	3.85	3.85	, https://eoibelg rade.gov.in/eo ibl_pages/Nw,		3.85	Available
1.11	No. Of employees against whom Disciplinary a	action has bee	n prop	osed/ take	n(Section 4(2)	)		
1.11.1	No. of employees against whom disciplinary action has been (i) Pending for Minor penalty or major penalty proceedings	Not Applicable		0	empty	Not Applicable	0	Not Applicable
1.11.2	(ii) Finalised for Minor penalty or major penalty proceedings	Not Applicable	0	0	empty	Not Applicable	0	Not Applicable
1.12	Programmes to advance understanding of RT	(Section 26)						
1.12.1	Educational programmes	Not Applicable	0	0	empty	Not Applicable	0	Not Applicable
1.12.2	Efforts to encourage public authority to participate in these programmes	Not Applicable	0	0	empty	Not Applicable	0	Not Applicable
1.12.3	Training of CPIO/APIO	Not Applicable	0	0	empty	Not Applicable	0	Not Applicable
1.12.4	Update & publish guidelines on RTI by the Public Authorities concerned	Not Applicable	0	0	empty	Fully Met	1.92	Available
1.13	Transfer policy and transfer orders[F No. 1/6/2	011- IR dt. 15.	4.2013]			-		
1.13.1	Transfer Policy And Transfer Orders[F No.	Not Applicable		0	empty	Not Applicable	0	Not Applicable

Sr. No	Details of disclosure	Category I	Marks	Obtained Mark		Auditor Category	Auditor Marks	Auditor Remarks/URL
	1/6/2011- IR Dt. 15.4.2013]							
Total			65	63		65	57	
2	Budget and Programme							
2.1	Budget allocated to each agency including all 4(1)(b)(xi)]	plans, propos	ed exp	enditure a	nd reports on (	disbursemen	ts made (	etc.[Section
2.1.1	Total Budget for the public authority	Fully Met	10	10.00	https://eoibelg rade.gov.in/eo ibl_pages/Nw,		10.00	Available
2.1.2	Budget for each agency and plan & programmes	Fully Met	10	10.00	, https://eoibelg rade.gov.in/eo ibl_pages/Nw,		10.00	Available
2.1.3	Proposed expenditures	Fully Met	10	10.00	, https://eoibelg rade.gov.in/eo ibl_pages/Nw,		10.00	Available
2.1.4	Revised budget for each agency, if any	Not Applicable	0	0	, empty	Not Applicabl	e0	Not Applicable
2.1.5	Report on disbursements made and place where the related reports are available			0	empty	Not Applicabl		Not Applicable
2.2	Foreign and domestic tours(F.No. 1/8/2012- IR	dt. 11.9.2012)						
2.2.1	Budget	Fully Met	16.67	16.67	https://eoibelg rade.gov.in/eo ibl_pages/Nw,		16.67	Available
2.2.2	Foreign and domestic Tours by ministries and officials of the rank of Joint Secretary to the Government and above, as well as the heads of the Department (a) Places visited, (b) The period of visit, (c) The number of members in the official delegation, (d) Expenditure on the visit	Not Applicable	0	0	, empty	Not Met	0	Not Available
2.2.3	Information related to procurements- (a)	Not Applicable	0	0	empty	Partially Met	8.34	Partially

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
	Notice/tender enquires, and corrigenda if any thereon, (b) Details of the bids awarded							Available
	comprising the names of the suppliers of goods/							
	services being procured, (c) The works contracts							
	concluded – in any such combination of the							
	above-and, (d) The rate/ rates and the total							
	amount at which such procurement or works							
	contract is to be executed.							
2.3	Manner of execution of subsidy programme [			•				<b></b>
2.3.1	Name of the programme of activity	Not Applicable		0	empty	Not Applicab		Not Applicable
2.3.2	Objective of the programme	Not Applicable		0	empty	Not Applicab		Not Applicable
2.3.3	Procedure to avail benefits	Not Applicable		0	empty	Not Applicab		Not Applicable
2.3.4	Duration of the programme/ scheme	Not Applicable		0	empty	Not Applicab		Not Applicable
2.3.5	Physical and financial targets of the programme	Not Applicable		0	empty	Not Applicab		Not Applicable
2.3.6	Nature/ scale of subsidy /amount allotted	Not Applicable		0	empty	Not Applicab		Not Applicable
2.3.7	Eligibility criteria for grant of subsidy	Not Applicable		0	empty	Not Applicab		Not Applicable
2.3.8	Details of beneficiaries of subsidy programme (number, profile etc)	Not Applicable		0	empty	Not Applicab	le0	Not Applicable
2.4	Discretionary and non-discretionary grants [F			5.04.2013]				
2.4.1	Discretionary and non-discretionary grants/ allocations to State Govt./ NGOs/other institution	Not Applicable s	e0	0	empty	Not Applicab	le0	Not Applicable
2.4.2	Annual accounts of all legal entities who are provided grants by public authorities	Not Applicable	e0	0	empty	Not Applicab	le0	Not Applicable
2.5	Particulars of recipients of concessions, pern	nits of authoriz	zations	granted by	the public	authoritv[Secti	on 4(1) (b	) (xiii)]
2.5.1	Concessions, permits or authorizations granted by public authority	Not Applicable		0	empty	Not Applicab		Not Applicable
2.5.2	For each concessions, permit or authorization granted - (a) Eligibility criteria, (b) Procedure for getting the concession/ grant and/ or permits of authorizations, (c) Name and address of the recipients given concessions/ permits or authorizations, (d) Date of award of concessions/	Not Applicable	90	0	empty	Not Applicab	le0	Not Applicable

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	Remarks		Auditor Marks	Auditor Remarks/URL
	permits of authorizations							
2.6	CAG & PAC paras [F No. 1/6/2011- IR dt. 15.4.2	013]						
2.6.1	CAG and PAC paras and the action taken reports		e0	0	empty	Not Applicable	0	Not Applicable
	(ATRs) after these have been laid on the table of both houses of the parliament.							
Total			47	47		80	55	
3	Publicity Band Public interface							
3.1	Particulars for any arrangement for consultation formulation of policy or implementation there					•	elation t	o the
3.1.1	Relevant Acts, Rules, Forms and other documents which are normally accessed by citizens	Not Applicable		0	empty		12.50	Not Available
3.1.2	Arrangements for consultation with or representation by - (a) Members of the public in policy formulation/ policy implementation, (b) Day & time allotted for visitors,(c) Contact details of Information & Facilitation Counter (IFC) to provide publications frequently sought by RTI applicants	Not Applicable	90	0	empty	Not Applicable	0	Not Applicable
3.1.3	Public- private partnerships (PPP)- Details of Special Purpose Vehicle (SPV), if any	Not Applicable	90	0	empty	Not Applicable	0	Not Applicable
3.1.4	Public- private partnerships (PPP)- Detailed project reports (DPRs)	Not Applicable	e0	0	empty	Not Applicable	0	Not Applicable
3.1.5	Public- private partnerships (PPP)- Concession agreements.	Not Applicable	90	0	empty	Not Applicable	0	Not Applicable
3.1.6	Public- private partnerships (PPP)- Operation and maintenance manuals	Not Applicable	e0	0	empty	Not Applicable	0	Not Applicable
3.1.7	Public- private partnerships (PPP) - Other documents generated as part of the implementation of the PPP	Not Applicable	90	0	empty	Not Applicable	0	Not Applicable
3.1.8	Public- private partnerships (PPP) - Information relating to fees, tolls, or the other kinds of	Not Applicable	e0	0	empty	Not Applicable	0	Not Applicable

Sr. No	Details of disclosure	Category	Marks	Obtained Mark			Auditor Marks	Auditor Remarks/URL
	revenues that may be collected under authorisation from the government							
3.1.9	Public- private partnerships (PPP) -Information relating to outputs and outcomes	Not Applicable	0	0	empty	Not Applicable	0	Not Applicable
3.1.10	Public- private partnerships (PPP) - The process of the selection of the private sector party (concessionaire etc.)	Not Applicable	0	0	empty	Not Applicable	0	Not Applicable
3.1.11	Public- private partnerships (PPP) - All payment made under the PPP project	Not Applicable	0	0	empty	Not Applicable	0	Not Applicable
3.2	Are the details of policies / decisions, which a	ffect public, ir	formed	to them[S	Section 4(1) (c)	]		
3.2.1	Publish all relevant facts while formulating important policies or announcing decisions which affect public to make the process more interactive - Policy decisions/ legislations taken in the previous one year		16.67	16.67	https://eoibelg rade.gov.in/eo ibl_pages/MT Y5	Not Applicable	0	Not Applicable
3.2.2		Fully Met	16.67	16.67	https://eoibelg rade.gov.in/eo ibl_pages/MT Y5	Not Applicable	0	Not Applicable
3.2.3	Publish all relevant facts while formulating important policies or announcing decisions which affect public to make the process more interactive- Outline the arrangement for consultation before formulation of policy	Not Applicable	0	0	empty	Not Applicable	0	Not Applicable
3.3	Dissemination of information widely and in su	ch form and n	nanner	which is e	asily accessib	le to the publi	c [Sectio	on 4(3)]
3.3.1	Use of the most effective means of communication - Internet (website)	Fully Met	50	50.00	https://eoibelg rade.gov.in/	Fully Met	50.00	Available
3.4	Form of accessibility of information manual/ h	andbook[Sect	ion 4(1	)(b)]				
3.4.1	Information manual/handbook available in Electronic format	Fully Met	25	25.00	https://eoibelg rade.gov.in/	Fully Met	25.00	Available
3.4.2	Information manual/handbook available in Printed format	Not Applicable	0	0	empty	Partially Met	12.50	Partially Available

Sr. No	Details of disclosure	Category	Marks	Obtained		Auditor	Auditor	Auditor
				Mark		Category	Marks	Remarks/URI
3.5	Whether information manual/ handbook availa	1	1			1		
3.5.1	List of materials available Free of cost	Not Applicable		0	empty	Fully Met	25.00	Available
3.5.2	List of materials available At a reasonable cost of	Not Applicable	0	0	empty	Partially Met	12.50	Partially
	the medium							Available
Total			108	108		163	138	
4	E-Governance							
4.1	Language in which Information Manual/Handb	ook Available	[F No.	1/6/2011-IF	R dt. 15.4.2013	]		
4.1.1	English	Fully Met	14.29	14.29	https://eoibelg	Fully Met	14.29	Available
		-			rade.gov.in/			
4.1.2	Vernacular/ Local Language	Not Met	14.29	0	empty	Fully Met	14.29	Available
4.2	When was the information Manual/Handbook	ast updated?	F No. 1	/6/2011-IR	dt 15.4.2013]			
4.2.1	Last date of Annual updation	Fully Met	28.57	28.57	https://eoibelg	Fully Met	28.57	Available
	·	-			rade.gov.in/			
4.3	Information available in electronic form[Section	on 4(1)(b)(xiv)]						
4.3.1	Details of information available in electronic form		9.52	9.52	https://eoibelg	Fully Met	9.52	Available
		-			rade.gov.in/			
4.3.2	Name/ title of the document/record/ other	Fully Met	9.52	9.52	https://eoibelg	Fully Met	9.52	Available
	information	-			rade.gov.in/			
4.3.3	Location where available	Fully Met	9.52	9.52	https://eoibelg	Fully Met	9.52	Available
					rade.gov.in/			
4.4	Particulars of facilities available to citizen for	obtaining info	rmatior	Section 4	•			
4.4.1	Name & location of the faculty	Fully Met	7.14	7.14	https://eoibelg	Fully Met	7.14	Available
	,	,			rade.gov.in/eo			
					ibl_pages/Nw,			
4.4.2	Details of information made available	Fully Met	7.14	7.14	, https://eoibelg	Fullv Met	7.14	Available
		, , , , , , , , , , , , , , , , , , ,			rade.gov.in/eo			
					ibl_pages/Nw,			
4.4.3	Working hours of the facility	Fully Met	7.14	7.14	, https://eoibelg	Fully Met	7.14	Available
		,			rade.gov.in/eo	· ·		
					ibl_pages/Nw,			
			1		pages/14W,			

Sr. No	Details of disclosure	Category	Marks	Obtained Mark			Auditor Marks	Auditor Remarks/URL
4.4.4	Contact person & contact details (Phone, fax email)	Fully Met	7.14	7.14	, https://eoibelg rade.gov.in/eo ibl_pages/Nw,		7.14	Available
4.5	Such other information as may be prescribed	under Section	4(i) (b	)(xvii)	,			
4.5.1	Grievance redressal mechanism	Not Applicable		0	empty	Partially Met	1.79	Partially Available
4.5.2	Details of applications received under RTI and information provided	Not Applicable	0	0	empty	Not Met	0	Not Available
4.5.3	List of completed schemes/ projects/ Programmes	Not Applicable	0	0	empty	Not Applicable	0	Not Applicable
4.5.4	List of schemes/ projects/ programme underway	Not Applicable	0	0	empty	Not Applicable	0	Not Applicable
4.5.5	Details of all contracts entered into including name of the contractor, amount of contract and period of completion of contract	Not Applicable	0	0	empty	Partially Met	1.79	Partially Available
4.5.6	Annual Report	Not Applicable	0	0	empty	Not Applicable	0	Not Applicable
4.5.7	Frequently Asked Question (FAQs)	Not Applicable	0	0		Not Met	0	Not Available
4.5.8	Any other information such as - (a) Citizen's Charter, (b) Result Framework Document (RFD), (c) Six monthly reports on the , (d) Performance against the benchmarks set in the Citizen's Charter	Not Applicable	0	0	empty	Not Met	0	Not Available
4.6	Receipt & Disposal of RTI applications & appe	eals [F.No 1/6/2	2011-IR	dt. 15.04.2	2013]			
4.6.1	Details of applications received and disposed	Fully Met	14.29	14.29	https://dsscic. nic.in/question /audit- question/4		0	Not Available
4.6.2	Details of appeals received and orders issued	Fully Met	14.29	14.29	https://dsscic. nic.in/question /audit- question/4		0	Not Available

Sr. No	Details of disclosure	Category	Marks	Obtained Mark			Auditor Marks	Auditor Remarks/URL
4.7	Replies to questions asked in the parliament[	Section 4(1)(d	)(2)]		1			
4.7.1	Details of questions asked and replies given	Not Applicable		0	empty	Not Applicable	0	Not Applicable
Total			143	129		161	118	
5	Information as may be prescribed							
5.1	Such other information as may be prescribed	[F.No. 1/2/201	6-IR dt.	17.8.2016,	F No. 1/6/201	I-IR dt. 15.4.20	13]	
5.1.1	Name & details of - (a) Current CPIOs & FAAs, (b) Earlier CPIO & FAAs from 1.1.2015	Fully Met	20	20.00	https://eoibelg rade.gov.in/eo ibl_pages/Nw,		10.00	Partially Available
5.1.2	Details of third party audit of voluntary disclosure -(a) Dates of audit carried out , (b) Report of the audit carried out	Fully Met	20	20.00	, https://eoibelg rade.gov.in/eo ibl_pages/Nw,		0	Available
5.1.3	Appointment of Nodal Officers not below the rank of Joint Secretary/ Additional HoD - (a) Date of appointment, (b) Name & Designation of the officers	Not Applicable	e0	0	empty	Not Met	0	Not Available
5.1.4	Consultancy committee of key stake holders for advice on suo-motu disclosure - (a) Dates from which constituted, (b) Name & Designation of the officers	Not Applicable	e0	0	empty	Not Applicable	0	Not Applicable
5.1.5	Committee of PIOs/FAAs with rich experience in RTI to identify frequently sought information under RTI - (a) Dates from which constituted, (b) Name & Designation of the Officers	Not Applicable	e0	0	empty	Not Applicable	0	Not Applicable
Total			40	40		60	10	
6	Information Disclosed on own Initiative							
6.1	Item / information disclosed so that public have	/e minimum r	esort to	use of RT	I Act to obtain	information		
6.1.1	Item / information disclosed so that public have minimum resort to use of RTI Act to obtain information	Fully Met	25	25.00	https://eoibelg rade.gov.in/eo ibl_pages/Nw,		12.50	Partially Available

Sr. No	Details of disclosure	Category	Marks	Obtained	Remarks	Auditor	Auditor	Auditor
				Mark		Category	Marks	Remarks/URL
6.2	Guidelines for Indian Government Websites Secretariat Manual of Office Procedures (CS Personnel, Publ	• •	•		• •			
6.2.1	Whether STQC certification obtained and its validity	Fully Met	12.5	12.50	https://eoibelg rade.gov.in/	Fully Met	12.50	Fully Available
6.2.2	Does the website show the certificate on the Website?	Fully Met	12.5	12.50	https://eoibelg rade.gov.in/	Fully Met	12.50	Fully Available
Total			50	50		50	38	
Grand	l Total		452	436		579	415	